

Paws At Play
3122 Heritage Trade Drive
Wake Forest, NC 27587
(919) 556-8383



Paws At Play Guest Profile

All Guest Profiles Must be submitted a minimum of 48 hours prior to check in.

General Information

Owner Name(s) _____
E-mail Address _____
Address _____
City _____ State _____ Zip _____
Home Phone _____ Cell _____
Employer _____ Phone _____
Credit Card Number _____ exp _____ Type _____

Emergency Local Contact:

Name _____ Relationship _____
Home Phone _____ Other phone _____

Please provide the name and number of the person you would like your pet released to in the event of an emergency _____

Dog's Name _____ Breed _____
Color _____ Sex _____ Spayed/Neutered Yes () No ()
DOB/Age _____ Weight _____
Tattoo or Microchip Number _____ Special Markings _____

Date you acquired your dog _____
Where did you get your dog? _____
If adopted, do you have any knowledge of your dog's past history? If so, please explain. _____

Are there other animals in your household? Yes () No ()
If yes, please list type of animal, sex and age of each:

How does your dog behave around other household animals?

Health

Has your dog ever had a problem with fleas? Yes () No () _____

Skin condition? Yes () No () _____

Intestinal parasites? Yes () No () _____

Allergies? Yes () No () _____

Hip dysplasia? Yes () No () If so, what restrictions need to be placed on your dog's activities? _____

Any other medical conditions? _____

Brand of Flea Control _____ Heartworm prevention _____

Veterinarian _____ Clinic Name/Phone _____

Grooming

Does your dog like to be brushed? Yes () No ()

How does your dog behave when having his/her nails trimmed?

Is your dog sensitive with any areas on his/her body?

Please Tell Us about Your Dog's Daily Routine

Feeding

Brand/type of food _____ Amount _____ Times per day _____

Elimination

Number of times per day he/she urinates _____ defecates _____

Leash walked or off leash in fenced area _____

Has your pet ever had any medical problems with either urinating or defecating?

Yes () No () If yes please explain _____

Activity

How or where does your dog spend the day? Is your dog crate trained? Y() N()

About Paws At Play

We require that you bring your dog’s own food to avoid an abrupt change in diet which could result in GI upset such as vomiting or diarrhea. Your dog’s feeding instructions will be followed. If you forget your dog’s food, our in-house diet is Purina E/N which is a bland diet for sensitive stomachs; however it is better that a dog’s diet is not abruptly changed. Water and food intake are monitored as well as defecation and urination. If we have any concerns about any guest, our Veterinarian is immediately consulted. Our Veterinarian also walks through our facility twice daily to check on all guests.

Socialization is an important daily routine at Paws At Play. Socialization helps relieve stress, provides important daily exercise and stimulation and helps to develop social skills that are innate in pack animals. Our facility was designed to be totally interactive so by attending you are agreeing to have your pet(s) socialized.

Please answer the following questions in order to help us in our Temperament Evaluation of your pet. After your pets’ evaluation, they will be assigned to a playgroup with other dogs that have similar play behavior.

Does your dog enjoy playing with other dogs? _____

If you have more than one guest which is Alpha (dominate)? Is either protective of the other? _____

What type of toys does your dog enjoy? _____

What type of activities does your dog enjoy? _____

Is your dog afraid of any specific items or noises? If so, please explain

How does your dog behave toward people coming into or around your home or yard?

Are there certain people that your dog fears or dislikes?

Are there any types of dogs that your dog fears or dislikes?

Has your dog ever... growled/snapped at someone? Yes () No ()

What were the circumstances? (toy or food involved) _____

Bitten someone? Yes () No ()

What were the circumstances? _____

Growled/snapped at another dog? Yes () No ()

What were the circumstances? _____

Bitten another dog? Yes () No ()

What were the circumstances? _____

Has your dog ever displayed any of the following behaviors?

Mouthing Yes () No () _____

Barking Yes () No () _____

Digging Yes () No () _____

Jumping Yes () No () _____

Other _____

Is your dog having housetraining issues? _____

Is your dog crate trained? _____

Has your dog ever participated in any formal obedience training? If so, when and where? _____

What commands does your dog know?

Please add any comments about your dog that might be helpful

SUBMITTING THE PROFILE IS A BINDING AGREEMENT OF OUR POLICIES AND CHARGES.

THE FOLLOWING APPLIES TO OVERNIGHT GUESTS.

Please read policies closely and call our office with any questions. NOT adhering to the times and food policies will delay your check in and you may be charged an additional fee.

Hours

Monday – Friday 7:00 a.m. – 7:00 p.m.

Saturday 8 a.m. – 4 p.m. -- Sunday 4 p.m. – 6 p.m.

****Monday – Saturday Check Out is 11:00 AM. If your dog is not checked out by 11 AM you will be charged the daily care rate of \$22 per day. There is no checkout time on Sunday.**

Food

It is highly recommended that you bring your pets' own food. All food must be sealed in zip lock bags as required by the Department of Agriculture. Please package the correct feeding amount for the boarding stay. Bags must be zip lock, do not send tied bags, sandwich bags, grocery bags or paper bags with rubber bands.

Medications Do not package medications in the bags mixed with food. Medications must be labeled in separate baggies or the original PLASTIC bottle. **Medications not packaged appropriately will incur a minimum charge of \$10.00 additional for separating, packaging and labeling.** There is a \$1.50 charge each time medication is administered. Anything in addition to the normal diet and treats are considered medication and will be charged for administration.

Luggage

We supply bedding, blankets, and towels and bowls (raised and regular). If you choose to bring an article of clothing or insist on leaving bedding we will not be responsible for any damage done by your guest or if it is washed and bleached. Please limit toys to 1 or 2. We have daycare toys and we do not allow guests to take personal toys into the play areas.

Payment structure

At the time of check in you will pay the balance due for the nights you reserved minus the deposit already paid(see below under cancellation policy). Once you are checked in there are no refunds. There will be no refunds for early pick-ups. It is our policy to keep a current credit card on file and it is your responsibility to let us know when your credit card has expired. If you do not arrive on the expected check-out date, you may be subject to a \$20 surcharge in addition to the nightly rate, this is called a "hold over Charge", and is in place because of limited space.

***If the "hold over" does not cause us to be overbooked you will not be charged the extra \$20.**

Cancellation Policy:

Non-Holiday Reservations – Deposit is equal to one night's stay (\$36 for one dog, \$63 for 2 dogs in the same run, etc) which is non-refundable.

You have 72 hours prior to the arrival date to cancel to avoid an additional penalty. If you cancel in less than 72 hours you will be charged an additional one night's stay. Your credit card will be charged the additional fee.

***** We do not accept cancellations left on voicemail*****

Holidays – Deposit is \$100.00 per enclosure.

If you cancel at any time there is no refund.

***** We do not accept cancellations left on voicemail*****

Required forms

- Current guest profile
- Current Vaccination record - One of our staff members will be happy to call your pet's Veterinarian to have records faxed to our office.
- Registration fee paid - \$25.00 this is a one time non-refundable fee, \$10 for each additional dog.
- We require all forms two days prior to any reservation to process all forms. * **We recommend submitting forms at least 7 days in advance***

Vaccinations *The following vaccination and pharmaceutical requirements must be met in order to stay at the facility. One of our staff members will be happy to call your pet's Veterinarian to have records faxed to our office.*

We will not accept Internet purchased receipts for any drugs.

- **Rabies** - one or three year. State law.
- **DHLPP or equivalent** - once per year
- **Titers** – In lieu of DHPP only- Rabies and Bordetella vaccinations are required
- **Bordetella** - due within six months of a reservation
- **Yearly dewormer (Drontal or Panacur) if not on Interceptor or Sentinel**– a negative fecal is not accepted, as they can be incorrect if eggs are not shed at the time of the float.
- **Negative Fecal** - within 6 months of reservation – This is required because general dewormers do not treat coccidian or giardia, both of which are contagious animals as well as humans.
- **Veterinary approved flea and tick control** – Monthly. Frontline, Top Spot. Must be purchased from your Veterinarian for verification.

Other requirements

- **Spayed or Neutered - If over 6 months**
- **Social**
- **Basic Obedience - not required, but suggested**
- **Properly packed luggage – Food packed in Zip Lock Bags**
- **Paw Booties – not required but recommended**

I have read and agree to the above policies.

Signature_____Date_____